

WORKING WITH A BSL/ENGLISH INTERPRETER

BSL/English Interpreters are professional linguists who translate between British Sign Language (BSL) and spoken English. BSL/English Interpreters are certified and regulated by the NRCPD, the professional regulatory body for BSL/English Interpreters in the UK.

YOUR DUTY

The Equality Act 2010 requires employers and service providers to make reasonable adjustments. This may include a BSL/English Interpreter. It is your responsibility to check the communication preferences of the service user.

HOW TO BOOK

Give as much information as possible, including date and time, full address, contact name and number, description of the event, number of participants (inc. number of deaf people) and any other special needs.

BEFORE

Preparation material is really important because it helps the interpreter to understand the nature of the event and to prepare for the assignment. This could include relevant paperwork (minutes, agenda or speeches) or the name and contact of the event coordinator.

DURING

Consider lighting, sound and positioning of the interpreter (usually opposite the service user). There will be a 'lag time' where the interpreter will be processing the meaning before interpreting into BSL. Interpreting is mentally taxing so regular breaks should be scheduled.

AFTER

It is always worth giving feedback about the interpreting service. Interpreters are certified and regulated professionals and are subject to a complaints process if the service user or client is not happy with the service received.

FEES

We largely follow the NUBSLI guidelines on interpreter fees. The fee will vary depending on the nature of the assignment, times and duration, qualifications and experience of the interpreter and travel expenses. See terms and conditions for more information.

OUR SERVICES

With BSL First, you are guaranteed to get a high standard of interpreting service because this is exactly what we specialise in. Contact us today to discuss your needs.